

Working with 360° feedback

AIMS

Feedback is the number one management skill. Learn to make feedback a positive process for developing and motivating people. If you can commit one day, this is the course to attend – and take away three models to use in work and life.

Make feedback a process for change and development:

- Take away three models to use t work and in life
- Know how to use feedback positively and productively
- Personally experience giving and receiving feedback
- Experience on-line feedback tools

OUR APPROACH

Prior to the workshop you will access our on-line Learning Styles and 360° questionnaires. The reports produced will be used on the workshop – giving you insights into your personal style. Our approach is to learn by doing – supported by models and theory. This means that you will be actively involved in giving and receiving feedback, in small groups, under the supervision of an experienced tutor. In this way you learn about feedback in a practical way which is then linked to theories and models of feedback rather than the other way round.

WE WILL:

- introduce you to a range of feedback models
- help you to appreciate the value of different styles of feedback
- help you practise giving and receiving feedback
- help you understand the 'dos' and 'don'ts' of feedback



THE OUTCOME

You will:

- gain the confidence to give constructive feedback
- know and when feedback adds value
- maximise the impact of feedback to effect change

WHY TEAM FOCUS?

We practise what we teach. As leading trainers and practitioners we spend a great deal of our time giving feedback in a variety of circumstances e.g. in Development Centres, giving results of psychometric tests and questionnaires, feeding back to successful and unsuccessful candidates in selection events.

Follow-on Workshops

- Enhancing coaching skills
- Recruiting skills
- Running effective assessment & development centres

FURTHER DETAILS

Duration

1 day, held at our offices in Maidenhead, SL6 8LR

Investment

£395 + VAT includes course materials and refreshments.

Price shown is subject to change at any time

Courses are available on request

Being Open
Effecting Change
Developing Others